



User manual



Light Panel Far Infrared Carbon Heater with Smart App

ECFIRPH7W

Thank you for choosing electriQ
Please read the manual before using this heater
and keep it safe for future reference.
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support@electriQ.co.uk

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**Unit 2A, Trident Business Park, Neptune Way,
Leeds Road, Huddersfield, HD2 1UA**

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SAFETY INSTRUCTIONS

IMPORTANT

- Carefully read the instructions before operating the unit.
- This appliance is for indoor use only.
- Rating: This unit must be connected only to a 220-240V~50/60 Hz earthed outlet.
- Installation must be in accordance with the regulations of the country where the unit is used.
- All national regulations concerning the discharge of air must be fulfilled.
- If you have any doubt about the suitability of your electrical supply, have it checked and, if necessary, modified by a qualified electrician.
- This heater has been tested and is safe to use. However, as with any electrical appliance, use it with care.
- Joists, beams and rafters shall not be cut or notched to install the appliance.
- Disconnect the power from the unit before dismantling, assembling or cleaning.
- Avoid touching any moving parts within the appliance.
- Never insert fingers, pencils or any other objects through the guard or ventilation openings.
- **WARNING:** The heater must not be used if the glass panels are damaged.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or a lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- Children under 3 years should be kept away unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- **CAUTION:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- Do not clean the unit by spraying it or immersing it in water.
- Never connect the unit to an electrical outlet using an extension cord. If an outlet is not available, a qualified electrician should install one.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- Ensure the power cord is not stretched, exposed to sharp objects/edges, or routed under the unit.
- Do not use this heater in the immediate vicinity of a bath, shower, or swimming pool. When using these areas, follow the diagram supplied.
- Install the heater in a place where switches and sockets are not accessible by persons in a shower, bath, or pool.
- Do not use this heater if it has been dropped.
- Do not use if there are visible signs of damage to the heater.
- Always ensure the heater is used on a flat-level surface or mount as per the instructions.
- An authorised service representative should perform any service other than regular cleaning. Failure to comply could result in a voided warranty.
- Never use the plug as a switch to start and turn off the heater. Use the provided power switch on

the rear of the unit.

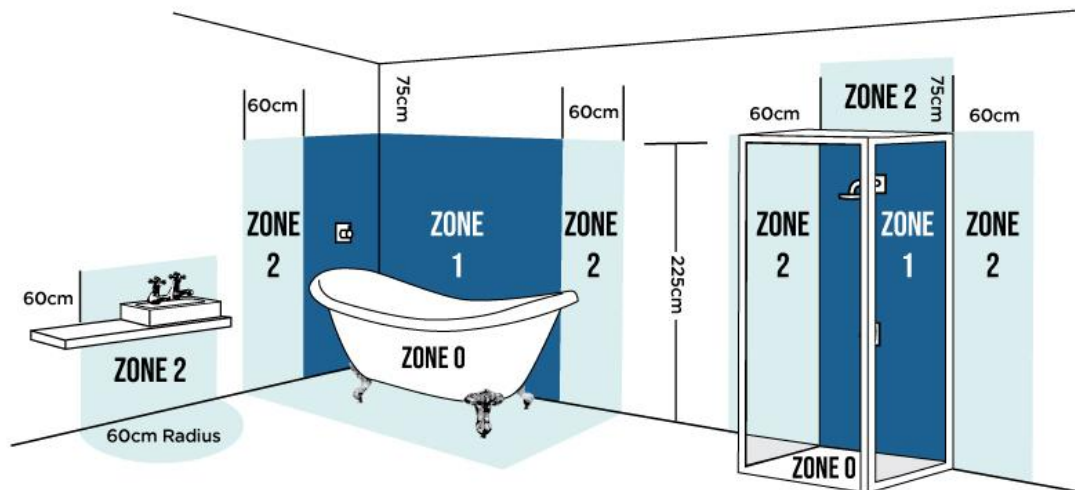
- **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- **WARNING:** In order to avoid overheating, do not cover the heater. Do not cover the air inlet or outlet or place items close to the unit, which may restrict airflow, as this may present a fire risk.
- The heater must not be located immediately below a socket outlet.
- Always ensure the unit is secure before operation. Do not use it on unstable or uneven surfaces, and if it is wall-mounted, it must be securely attached to a suitable wall.
- Do not move or tilt the unit.
- Avoid keeping the unit in direct sunlight for a long period of time.
- The heater is designed to be used at temperatures above -20°C. If it is exposed to temperatures below this, it must be allowed to warm above this level before operation.
- Do not attempt to repair, disassemble or modify the appliance. This unit contains no user-serviceable parts.
- Always unplug or disconnect the appliance from the mains power supply when not in use or when moving or cleaning it. Do not pull the cord to unplug the heater.
- Keep the heater clean. Do not allow any object to enter the ventilation or exhaust opening, as this may cause electric shock, fire, or damage to the heater.
- Do not use the appliance for anything other than its intended use. It is designed for domestic indoor use only.
- **WARNING:** Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own unless constant supervision is provided.
- **WARNING:** To reduce the risk of fire, keep textiles, curtains, or any other flammable material at least 1 m from the air outlet.
- There may be a trace of odour during the first few minutes of initial use or after a period of storage. This is normal and will quickly disappear.
- This appliance has hot, arcing, or sparking parts inside. Do not use it in areas where gasoline, paint, or any flammable liquids are used or stored.
- This appliance is not intended for use in bathrooms, laundry areas, or similar humid locations. Never place it where it may fall into a bathtub or otherwise become exposed to water.
- If the unit is wall-mounted, it must be installed in accordance with current regulations for the area where it is installed. If unsure, professional advice should be sought.
- **WARNING:** To reduce the risk of fire or electrical shock, DO NOT use this appliance with any solid-state Speed Control Device or any variable speed controllers.
- Do not allow the appliance to be submerged or sprayed with water.
- **IMPORTANT:** The remote for this appliance uses an alkaline battery (not supplied).
- Do not use the remote if the battery compartment is loose or broken.
- Keep it out of the reach of children and pets. Seek medical advice if swallowed.
- To prevent battery leakage, remove the battery from the remote if it is exhausted or before long periods of storage.
- Do not obstruct any of the heat outlet grilles or air intake openings of the heater to avoid overheating.

ENERGY SAVING AND UNIT SAFETY PROTECTION TIP

- Do not cover or restrict the airflow. Do not use it in a dusty environment.
- For safety and maximum performance, when used as a portable unit, the minimum distance from a wall or objects should be 50cm.

INSTALLING IN A BATHROOM

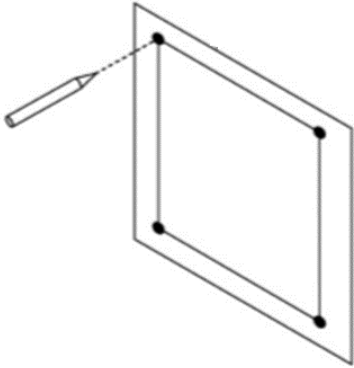
If the appliance is to be fitted within a bathroom, a good understanding of the zoning within bathrooms is required to ensure the unit is mounted in a safe position. The appliance is rated as IP20 and should be installed outside of Zones 0-2. We would advise that when the unit is fitted within a bathroom, the plug is removed from the unit, and a suitable fused spur is installed in accordance with BS 7671. In addition, when used in a bathroom, it must be protected by a suitable RCD to prevent the risk of electric shock and must not be immersed in water when cleaning.



Zone 0:	The interior of the bathtub or shower basin.
Zone 1:	The area around the bathtub or shower basin is up to a height of 2.25m above the floor.
Zone 2:	The area stretching to 0.6m outside the bath or shower and above the bath or shower is over 2.25m.

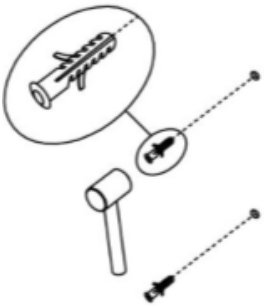
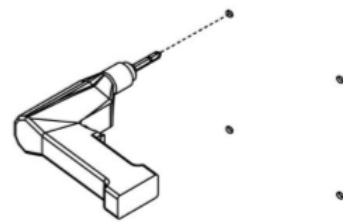
WALL MOUNTING INSTRUCTIONS

NOTE: This heater is designed to be mounted vertically on a suitable wall. If the unit does not feel secure when fixed, you will need appropriate fixings for the wall (not supplied). We highly recommend having the panel installed by a qualified electrician or installer. The distance from the heater to the floor must be at least 20 cm.



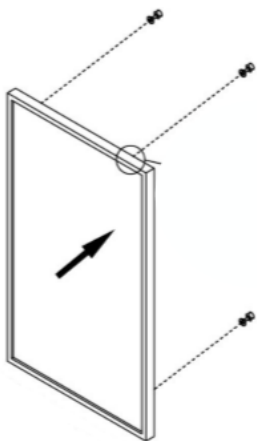
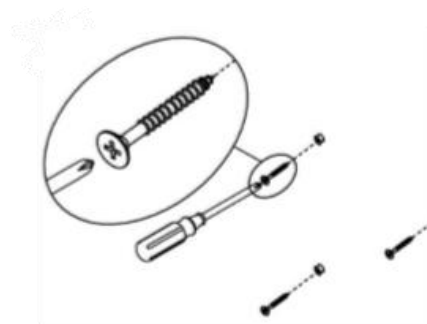
Step 1. Use the supplied template to mark the position of the holes on the wall.

Step 2. Drill holes using an 8mm drill bit.



Step 3. Insert the wall plugs into the holes.

Step 4. Screw in the supplied screws to the wall.

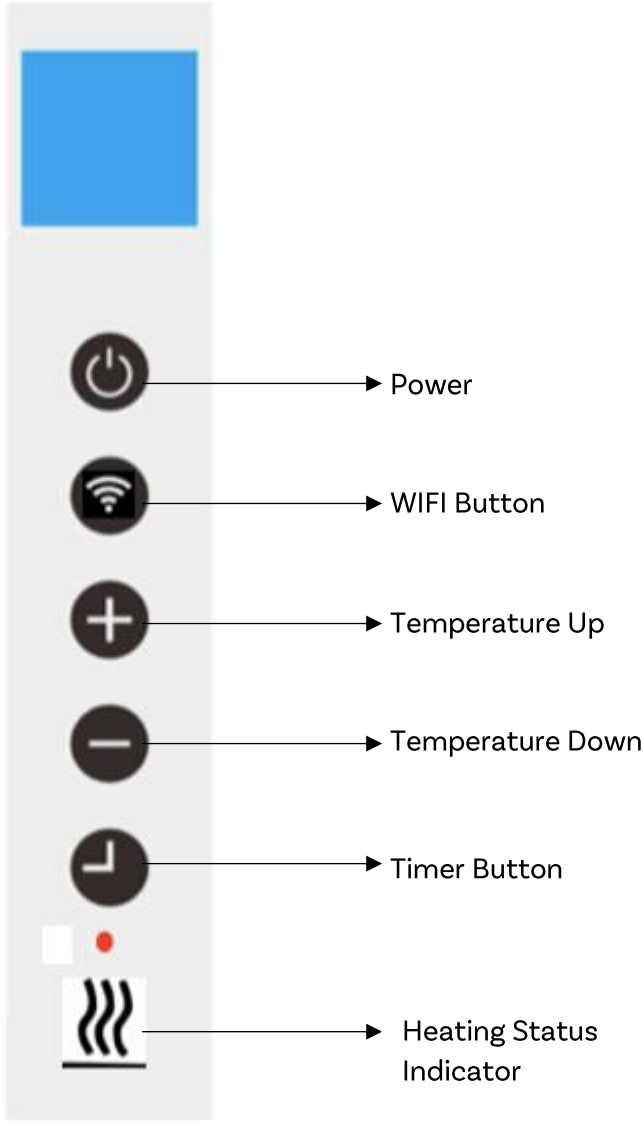


Step 5. Mount the panel on the screws.

Step 6. Move the panel to the left and then down until it's secured.

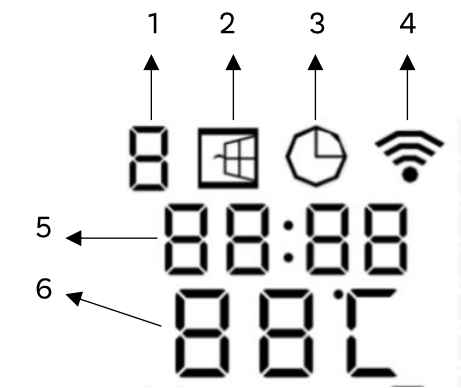


OPERATION



Power	Turns the unit on or off
WI-FI	Use to change the WI-FI mode.
Temperature Up	Used to increase the desired temperature
Temperature Down	Used to decrease the desired temperature
Timer Button	Used to set a countdown timer and to turn off WI-FI
Heating Status	Indicates whether the heater is currently operating

DISPLAY



1	Weekday
2	Open Window Indicator
3	Timer Indicator
4	WI-FI Indicator
5	Time
6	Temperature

MANUAL CONTROL

Adjust your desired room temperature using the “-” and “+” buttons. After 2 seconds of inactivity, the updated desired temperature will be set.

TEMPERATURE CALIBRATION

If you find that the temperature display is not accurately reflecting the room temperature, it can be adjusted. Press and hold the “+” button for 5 seconds to enter temperature calibration. The amount the temperature is changed by can be adjusted using the “-” or “+” buttons (Range: -5 to 5°C)

TIMER

The built-in timer allows you to set the unit to turn off after a set period. Please note that this timer is one-use and starts operation when programmed.

1. While the unit is operating, press the TIMER button to activate the timer.
2. Use the Temperature + and - buttons to adjust its duration.
3. Once the set time has elapsed, the unit will turn off automatically.

If you press the POWER button before the time has elapsed, the timer will be cancelled, and the unit will turn off.

OPEN WINDOW DETECTION

This heater is equipped with an open window detection function. If the room temperature drops sharply over a short period, it will recognise that a window is open. The window sign on the screen will start to flash, and the heater will enter standby for 30 minutes. You can deactivate and activate this function by holding the Timer button for 5 seconds, and the open window sign on the screen will disappear.

CONNECTING THE HEATER TO WI-FI

DOWNLOAD THE APP TO YOUR PHONE

You can download the "TUYA SMART" app from your chosen app store using the QR codes below or by searching for the app in your chosen store.



Android



IOS

MODES AVAILABLE FOR SETUP

The heater has two different setup modes: Quick Connection and AP (Access Point). The quick connection is a simple way to set up the unit. The AP connection uses a direct local Wi-Fi connection between your phone and the heater to upload the network details.

By default, Wi-Fi is enabled when you switch the heater on. The Wi-Fi symbol will flash until a connection is established. To turn the Wi-Fi off, press and hold the Wi-Fi button for 10 seconds until the heater beeps. The Wi-Fi symbol will flash quickly to indicate the unit is in quick connection mode.

Please ensure your device is in the correct Wi-Fi connection mode for the connection type you are attempting; the flashing Wi-Fi indicator on your heater will indicate this.

CHANGING BETWEEN CONNECTION TYPES

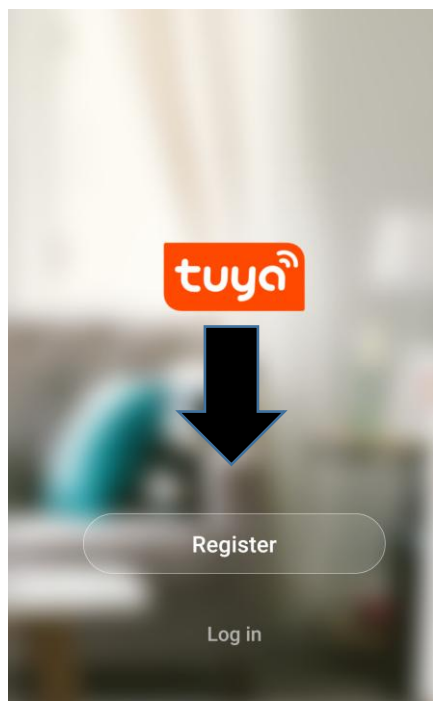
To switch between Wi-Fi connection modes, press and hold the Wi-Fi button for 5 seconds until the heater beeps.

To turn off the Wi-Fi function of this heater, please press and hold the Timer button for 10 seconds until the heater beeps and the Wi-Fi signal disappears. To turn it back on, repeat the above operation.

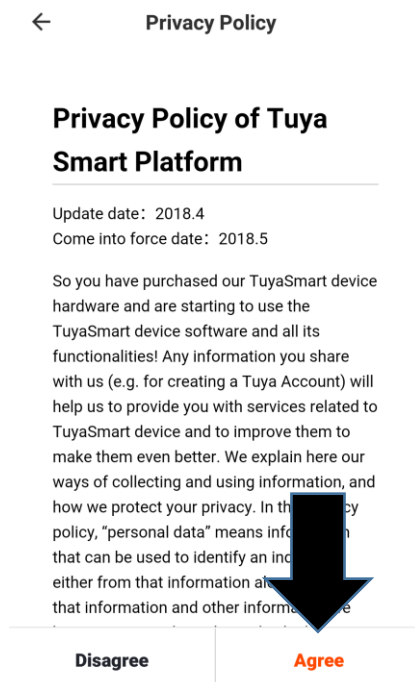
Connection Type	Frequency of Flashes
Quick Connection	Flashes twice per second
AP (Access Point)	Flashes once per second

REGISTER THE APP

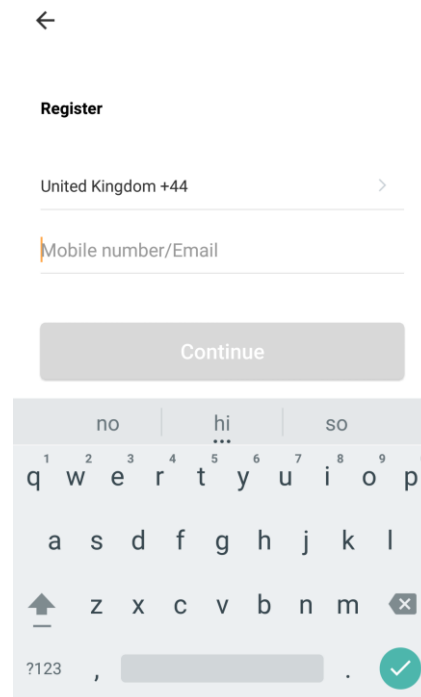
1. Press on the register button at the bottom of the screen.



2. Read the Privacy policy and press the Agree Button.



3. Enter your email address or phone number and press continue to register.

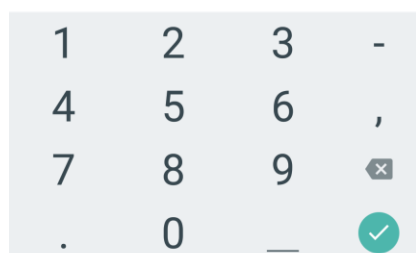


4. A verification code will be sent by the method selected in step 3. Enter the code into the app.



Verification Code

Verification code has been sent to: Resend(57s)



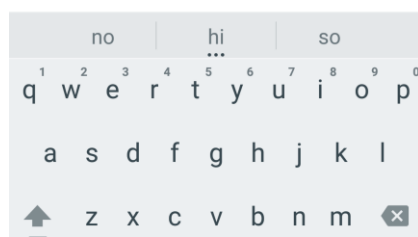
5. Type in the password you would like to create. This needs to be 6-20 characters, with letters and numbers.



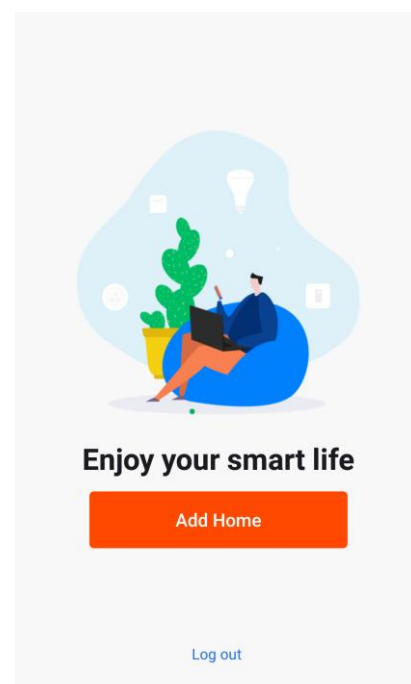
Set Password

Password must contain 6-20 letters and numbers

Done



6. The app is now registered. It will automatically log you in following registration.

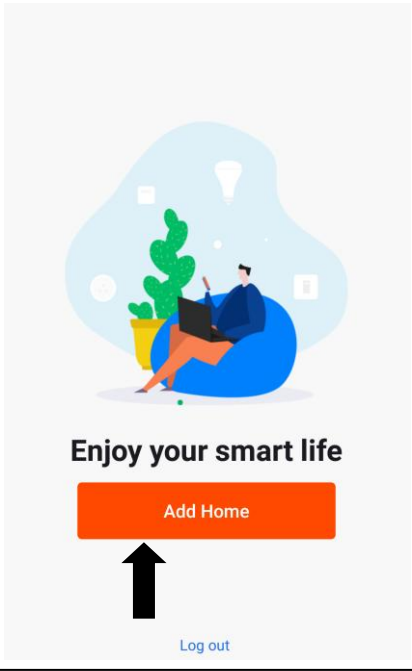


SETTING UP YOUR HOME WITHIN THE APP

TUYA is designed to work with a large number of compatible smart devices within your home. It can also be set up to work with multiple devices within different houses. As such, during the setup process, the app requires that different areas be created and named to allow easy management of all your devices. When new devices are added, they are assigned to one of the rooms you have created.

CREATING ROOMS

1. Press on the ADD HOME button.



2. Type in a name for your home,

3. Press on the location button to select the location of your home. (See SETTING YOUR LOCATION below)

4. New rooms can be added by pressing the ADD ANOTHER ROOM option at the bottom. (See ADD ANOTHER ROOM below)

5. Untick any rooms that are not required on the app.

6. Press DONE in the top right corner.

←Add HomeDone

NameEnter your home name

LocationSet geographic location>

Smart devices in:

Living Room✓

Bedroom✓

Second Bedroom✓

Dining Room✓

Kitchen✓

Study Room✓

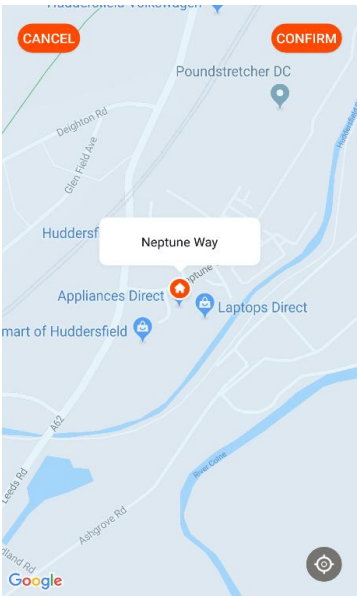
Add another room

SETTING YOUR LOCATION

Use your finger to move the orange HOME symbol.

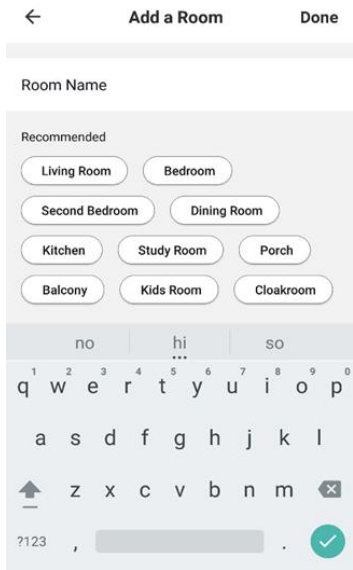
When the symbol is in the approximate location of your home, press the confirm button in the top right corner.

Location details allows the app to be set up later to respond to weather conditions in your area.



ADD ANOTHER ROOM

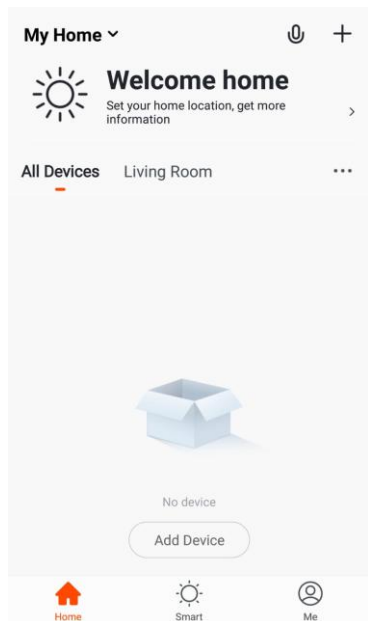
Type in the name of the room, and press Done in the top right corner



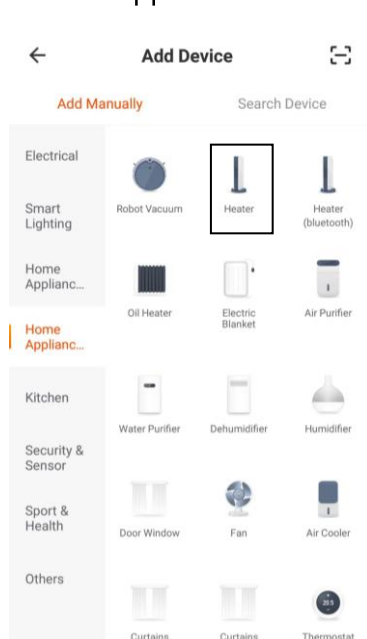
CONNECTING USING THE QUICK CONNECTION METHOD

Before initiating the connection, make sure the Wi-Fi indicator is flashing twice per second. If not, follow the instructions to change the connection mode. Also, ensure your phone is connected to the Wi-Fi network. (We advise turning mobile data off during setup)

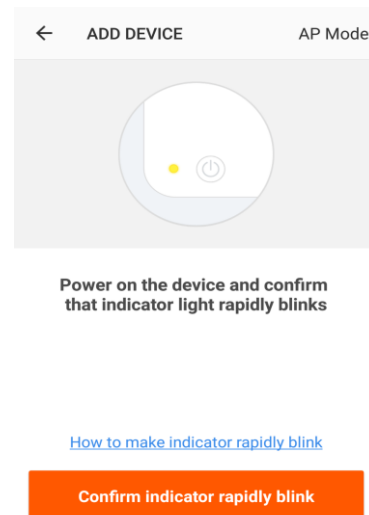
1. Open app and press “+” to add device, or use the add device button



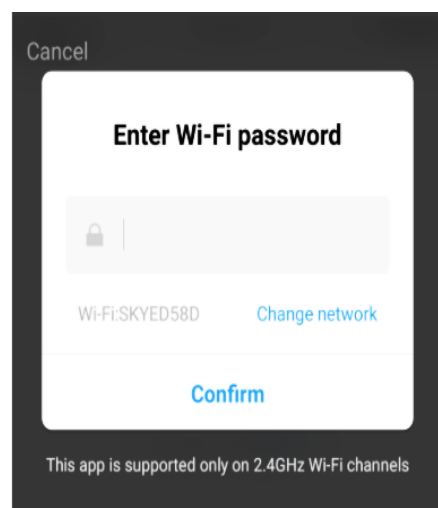
2. Select the type of device as “Heater” within the Home Appliance tab.



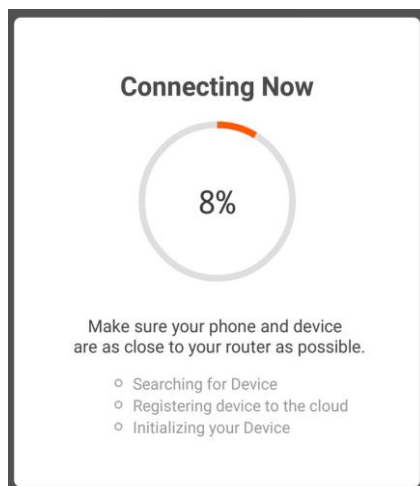
3. Press on the orange button at the bottom of the screen.



4. Enter your Wi-Fi password and press confirm.



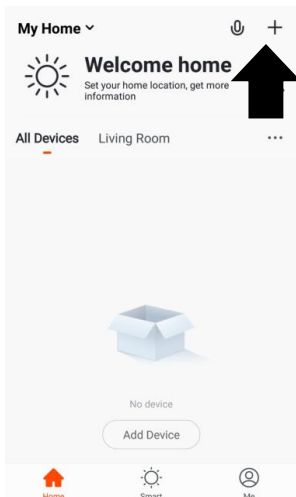
5. This will then transfer the settings to the heater. Wait for this to complete. If this fails, retry.



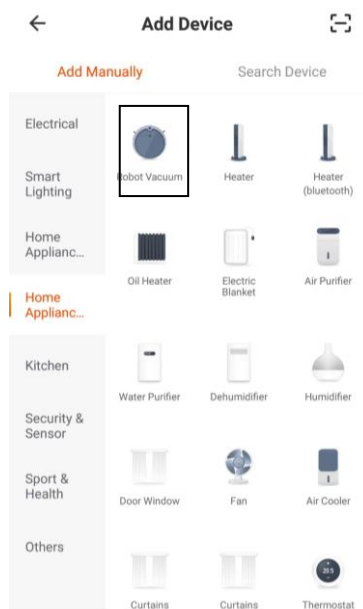
CONNECTING USING AP MODE (ALTERNATIVE METHOD)

Before initiating the connection, make sure the unit is in standby mode, with the Wi-Fi Indicator flashing once per second. If not, follow the instructions for changing the Wi-Fi connection mode. Also, ensure your phone is connected to the Wi-Fi network. (We advise turning mobile data off during setup)

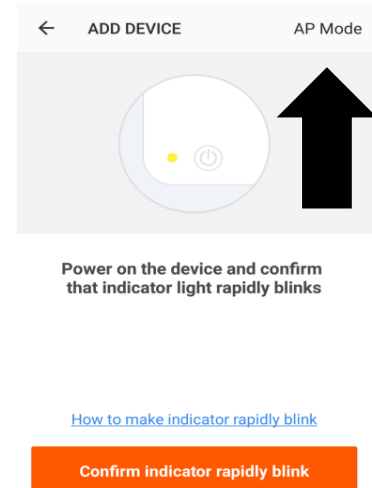
1. Open app and press “+” to add device, or use the add device button



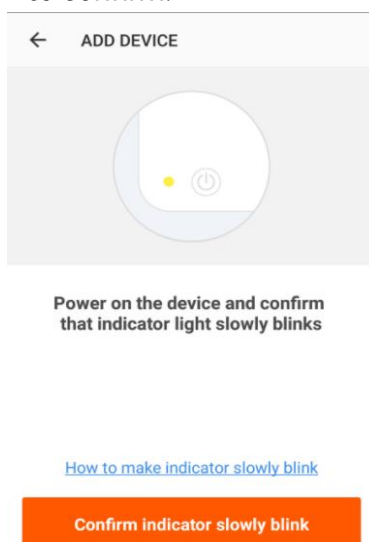
2. Select the type of device as “Heater” within the Home Appliance tab.



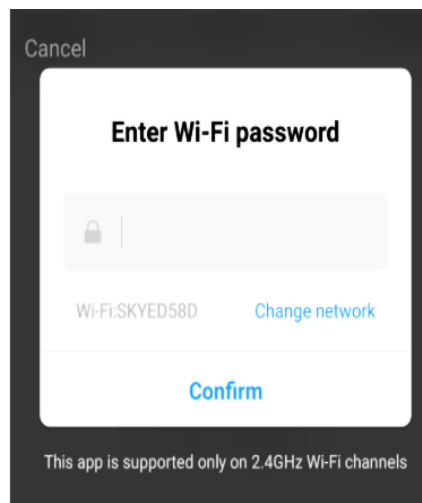
3. Press on the AP mode button in the top right of the screen.



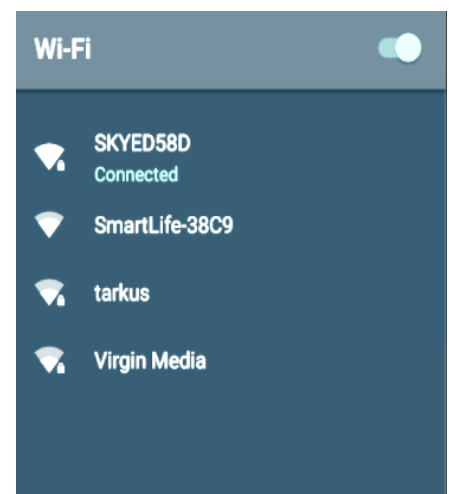
4. Ensure the Wi-Fi indicator on the heater is slowly flashing (once per second), then press on the orange button at the bottom of the screen to confirm.



5. Enter your Wi-Fi password and press confirm.



6. Go to network settings in your phone and connect to the “SmartLife xxx” connection. There is no password to enter. Then return back to the app to complete setup.



This will then transfer the settings to the heater.

Once the connection process has completed, go back to the network settings on your phone to ensure your phone has reconnected to your WiFi router.

CONTROLLING YOUR HEATER THROUGH THE APP

THE HOME SCREEN

NOTE: The app's layout and available features may change due to continuous development.

Each device has its own entry on the home screen, which allows the user to quickly turn the unit on or off or to enter the device screen to make other changes.

Voice Control: Press to give verbal instructions for operation.

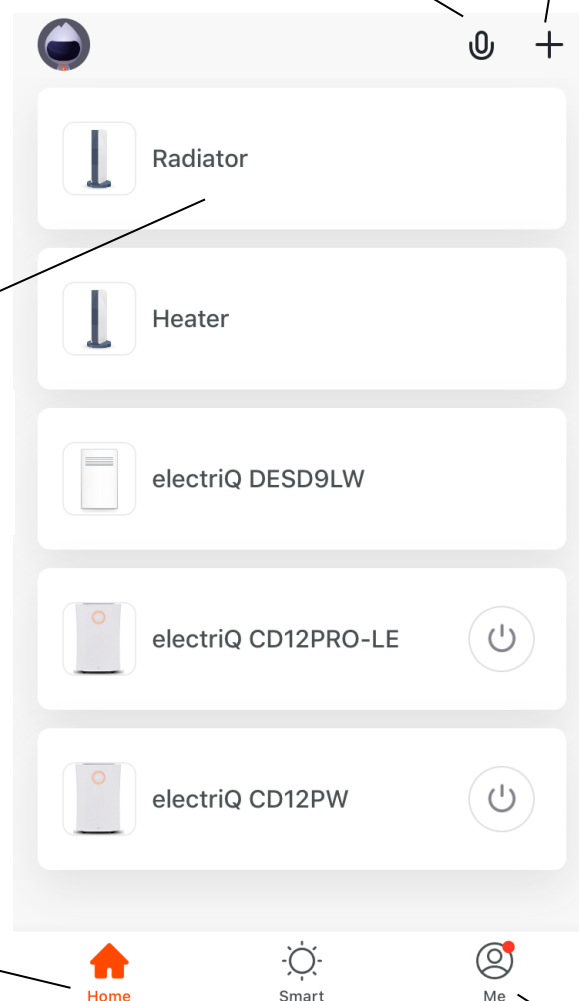
Add Device: Add a device to the app, and go through the setup process.

Name of Heater: Press to enter the Device Screen

Home: Return to home screen from the Smart Scene and Profile screens

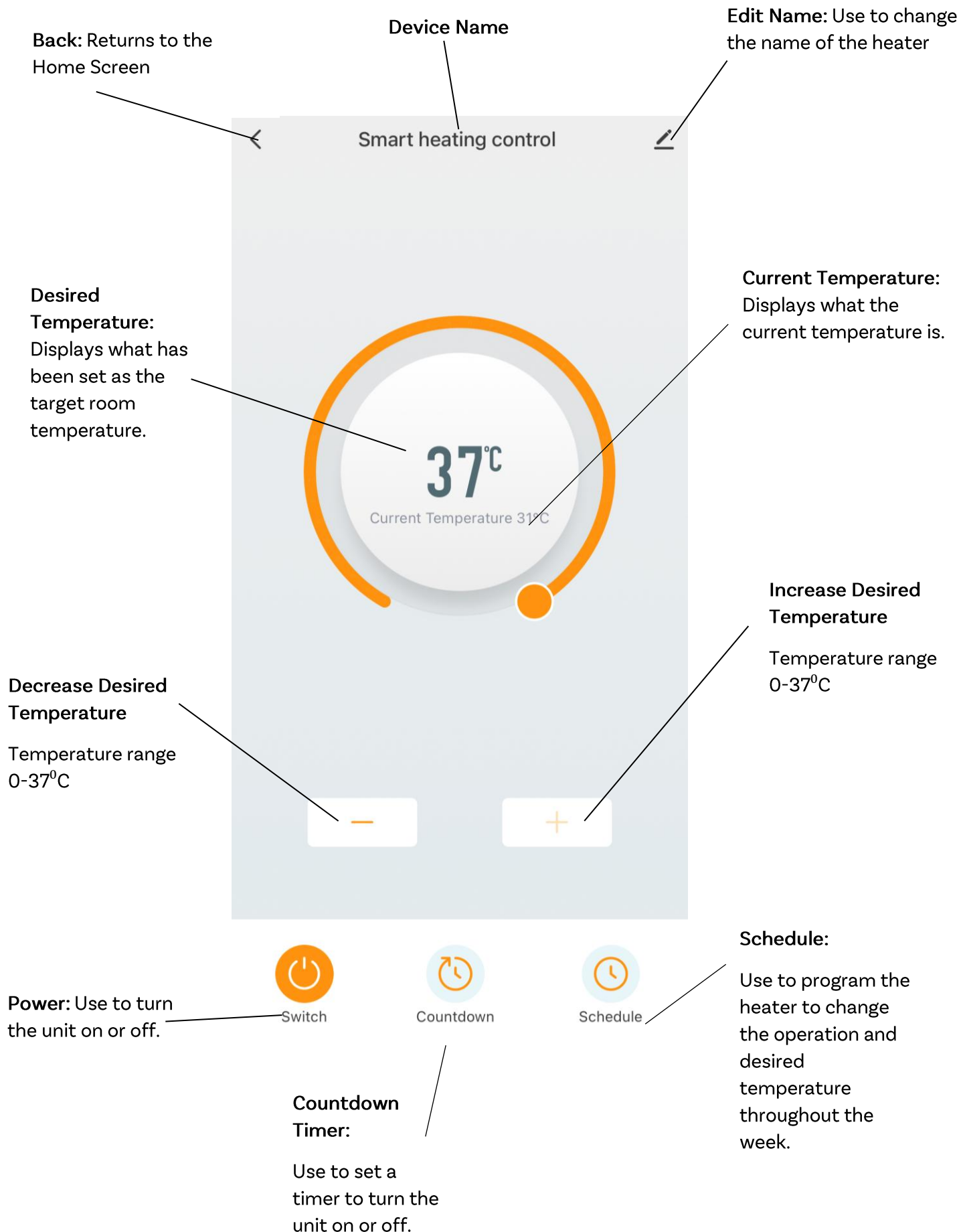
Smart Scene: Allows you to program intelligent behaviour based on the internal and external environment

Profile: Provides the option for changing settings,



DEVICE SCREEN

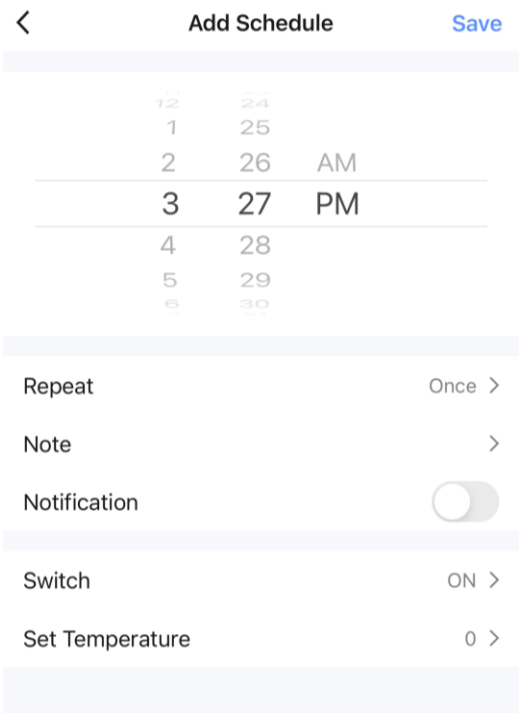
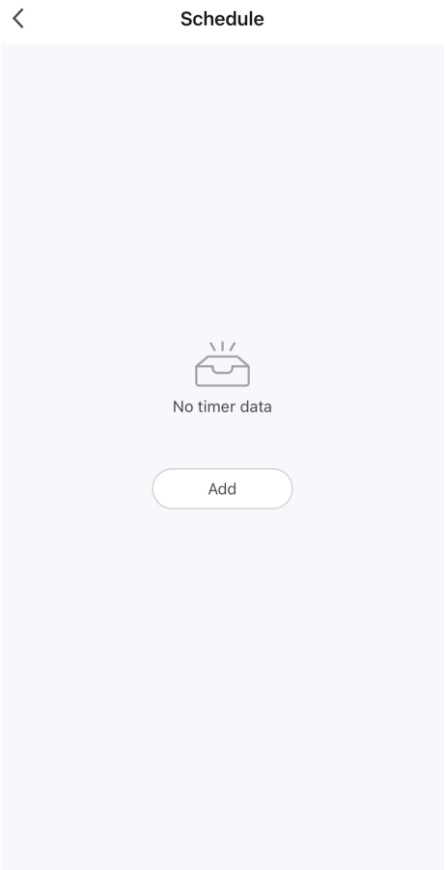
The device screen is the main control screen for the heater, providing access to the controls to amend the functions and settings.



SCHEDULE

The app provides a timer that can be easily programmed using your phone. This can be accessed through the schedule option at the bottom of the device screen.

A number of separate schedule entries can be created to automate operation of the heater throughout the week. All currently created schedules will be visible on this screen, with the option to add a new schedule.



Select the time you want the action to occur, how often you want it to occur, and whether the unit is to turn on or off, and the desired temperature.

Press on save in the top right corner, and the schedule is activated, and will be visible on the main schedule screen. Schedules can also be amended and deleted as required.

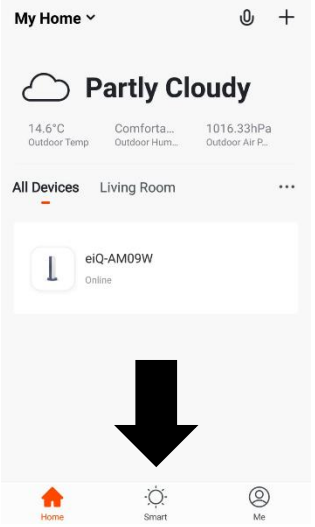
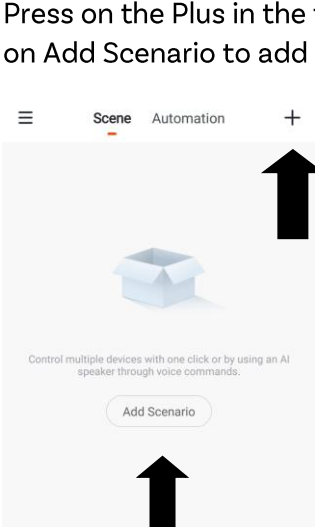
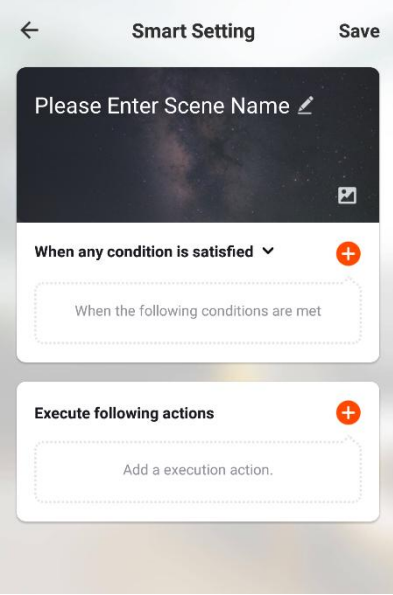
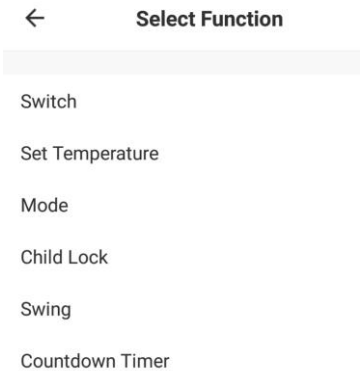
SMART SCENES

Smart Scenes is a powerful tool that allows the user to customise the operation of the air heater based on conditions within the room and outside influences. This gives the user the option of specifying much more intelligent actions. These are split into two categories: Scene and Automation.

SCENE

The scene allows for the addition of a one-touch button to the Home Screen. The button can be used to change several settings in one go and can change all the settings within the unit. A number of scenes can easily be set up, allowing the user to easily switch between several preset configurations.

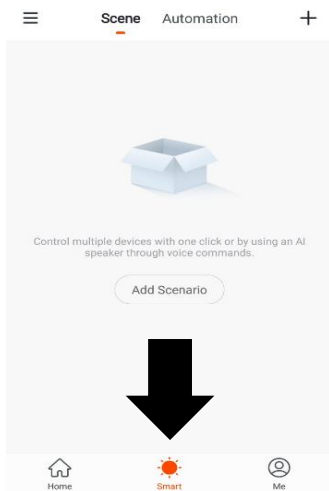
Below is an example of how to set up a scene:

1. Press on the Smart tab at the bottom of the Home screen 	2. Press on the Plus in the top right corner or on Add Scenario to add a smart scene. 
 3. Press the Pen next to “Please Enter Scene Name” to input the name for your Scene Show on Dashboard: Leave this on if you require the scene to be displayed as a button on the Home Screen Press the Red Plus to add the action required. Then select the heater from the list of devices.	4. Choose the function, set the value for the function, and then press the back button in the top right corner, to return to the previous screen. 
5. Once all the functions required have been added, press the Save button in the top right corner to finalise and save your new Scene. It will then be saved to the home screen	

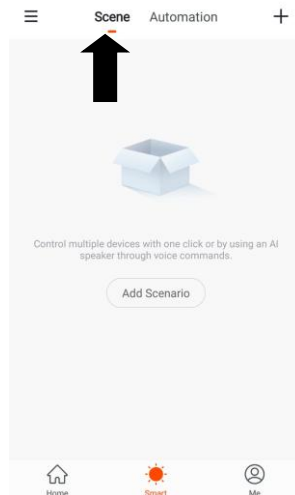
AUTOMATION

Automation allows an automatic action to be set up for the device. This can be triggered by the time and a range of other influences, depending on what other TUYA-enabled devices you have on the network.

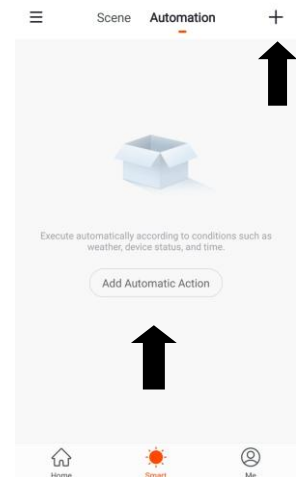
1. Press on the Scene tab at the bottom of the Home screen



2. Press on the Automation tab at the top of the screen.



3. Press on the + at the top of the screen or press on Add Automatic Action



Select Function

Switch
Set Temperature
Mode
Child Lock
Swing

4. Setup is very similar to the scene setup on the previous page, and includes an extra section for specifying a trigger for the scene to start.

- > Press the Pen next to "Please Enter Scene Name" to input the name for your Scene
- > Press the Red Plus next to "When any condition is satisfied" to add the trigger
- > Press the Red Plus next to "Execute following actions" to add the action required. Then select the heater from the list of devices.

5. Select the condition when the automation should start. A number of triggers can be combined.

Select Function

Switch >
Set Temperature >
Mode >
Child Lock >
Swing >
Countdown Timer >

6. Chose the function, set the value for the function, and then press the back button in the top right corner, to return to the previous screen.

Select Function

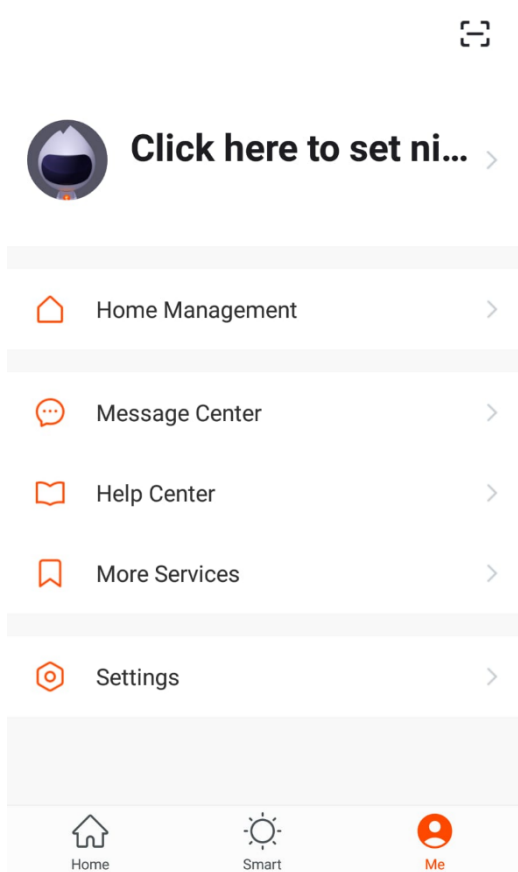
Set Humidity >
Wind Speed >
Lock >
Shake >

7. Once all the functions required have been added, press the Save button in the top right corner to finalise and save your new scene.

The automation is now set up, it can be turned on and off using the toggle on the home page.

PROFILE TAB

The profile tab gives you the option to edit your details and use the unit's added features.



HOME MANAGEMENT

Home Management offers options for managing your TUYA account, such as adding a home, adding and removing rooms, and sharing devices with family.

MESSAGE CENTRE

View notifications from devices if alarms are set up (dependent on the device)

HELP CENTRE

Provides assistance using the features provided within the app

MORE SERVICES

This allows the unit to be integrated with your favourite home automation hardware, such as Google Home and the Amazon Echo.

CONNECTION TROUBLESHOOTING

1. Check whether the device is powered on and is in the correct Wi-Fi connection mode; if not, please refer to the CHANGING BETWEEN CONNECTION MODES section.
2. Ensure the Wi-Fi password has been entered into the app correctly (Case sensitive)
3. Check that the phone is connected to the Wi-Fi you are connecting the device to.
4. Ensure the network you are connecting it to is 2.4 GHz (5 GHz Wi-Fi networks are not supported) and that there is a strong Wi-Fi signal to the item.
5. If your router is dual-band, ensure that the 2.4 GHz network has a different network name (SSID). Your Internet service provider or router manufacturer can provide further advice on changing router settings.
6. Check the settings on the router. Encryption should be WPA2-PSK, and the authorisation type should be set to AES
7. Try using the alternative connection method. For example, if the connection is failing when attempting to connect through CF mode, try AP mode.

CLEANING AND MAINTENANCE

ATTENTION: Please shut off the unit and unplug from the mains before cleaning or performing any maintenance.

CLEANING THE SURFACE

- Clean the heater with a duster or a soft wet cloth.
Do not use chemical solvents (such as benzene, alcohol or gasoline) as they may cause irreversible damage. Make sure no water enters the control panel or gaps in the casing.
- Do not run the unit until completely dry.
- Place the heater in its original box or cover to protect it from dust when not in use.
- Store it in a cool, dry place.

TROUBLESHOOTING

Do not repair or disassemble the unit yourself; unauthorised repair attempts will invalidate the warranty and may cause bodily harm.

Issue	Possible Reason	Solution
No power	1. The power cord is unconnected 2. There is no power from the socket 3. The power switch on the rear of the unit is turned off.	1. Connect the power cord 2. Check the socket is turned on 3. Ensure the power switch on the rear of the unit is in the on position
Odour emission from the unit	1. New unit. When the unit is used for the first time, the fan motor may produce an odour which will dissipate within a week of use	1. No action required
Strong vibrations and noise	1. The unit is not placed on a flat surface 2. The unit may be damaged	1. Place on a flat surface. May put an anti-vibration mat underneath 2. If the heater is damaged, discontinue use and contact the service centre.

If the above solutions do not resolve the problem, please get in touch with the service centre.

TECHNICAL DATA

Model no.	ECFIRPH7W
Voltage	220V-240V 700W
Frequency	50 / 60 Hz
Max power	700W
IP Rating	IP20
Product Dimensions	60x115x4.8 cm
Product Weight	6.4kg

electriQ UK SUPPORT

www.electriQ.co.uk/support

For your convenience, please make these simple checks before calling the service line.

If the unit still fails to operate, call 0330 390 3061 or complete the online form.

1. Is the unit plugged into the mains?
2. Is the fuse OK?
3. Switch the unit off and wait three minutes to see if the issue is resolved. Restart the unit.

Office hours: 9 AM - 5 PM, Monday to Friday

www.electriQ.co.uk

Unit 2A Trident Business Park,
Neptune Way, Leeds Road,
Huddersfield, HD2 1UA.



Recycling facilities are now available for all customers, where they can deposit their old electrical products. Customers can take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please get in touch with the local council for details of your local household waste recycling centres.

PTSI STATEMENT OF COMPLIANCE

Description: Panel Heater.

Model Number: ECFIRPH7W

Manufacturer: electriQ, 2A Trident Business Park, Leeds Road, Huddersfield, HD2 1UA

PSTI Contact: TiSecurity@buyitdirect.co.uk

We have prepared this statement of compliance and can confirm that this product is compliant with the deemed compliance conditions in Schedule 2 of The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023.

Duration of security updates: 31/12/2030. This date is correct at the time of printing, but we may be extended. Please visit www.electriQ.co.uk for the latest information and details of our PSTI compliance.



Richard Leach

Compliance and Quality Manager, Buy It Direct, Huddersfield

4th September 2025

EU DECLARATION OF CONFORMITY

Hereby, electriQ declares that these air conditioners are in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet addresses:

<https://www.electriq.co.uk/content/DOC/EU/ECFIRPH7W.pdf>

UK DECLARATION OF CONFORMITY

Hereby, electriQ declares that these air conditioners are in compliance with Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available at the following internet addresses:

<https://www.electriq.co.uk/content/DOC/UK/ECFIRPH7W.pdf>

PRODUCT FICHE

Model Identifier: ECFIRPH7W					
Item	Symbol	Value	Unit	Item	Unit
Heat Output				Type of heat input, for electric storage local space heaters only (select one)	
Nominal heat output	P_{nom}	0.7	kW	manual heat charge control, with integrated thermostat	No
Minimal heat output	P_{min}	0.0	kW	manual heat charge control with room and/or outdoor temperature feedback	No
Maximum continuous heat output	P_{max}	0.7	kW	electronic heat charge control with room and/or outdoor temperature feedback	No
Power Consumption				fan assisted heat output	No
In off mode	P_o	0.00	W	Type of heat output/room temperature control (select one)	
In standby mode	P_{sm}	0.33	W	single stage heat output and no room temperature control	No
In idle mode	P_{idle}	0.81	W	two or more manual stages, no room temperature control	No
In network standby	P_{nsm}	0.81	W	with mechanical thermostat room temperature control	No
Seasonal space heating energy efficiency in active mode	$N_{s,on}$	94	%	with electronic room temperature control	Yes
				electronic room temperature control plus day timer	Yes
				electronic room temperature control plus week timer	Yes
				Other control options (multiple selections possible)	
				room temperature control with presence detection	No
				room temperature control, with open window detection	No
				with distance control option	Yes
				with adaptive start control	No
				with working time limitation	Yes
				with black bulb sensor	No
				with self-learning functionality	No
				with control accuracy	No
Contact Details	electriQ, Unit 2A, Trident Business Park, Neptune Way, Leeds Road, Huddersfield, HD2 1UA.				